The Joint Commission and Joint Commission Resources
Hospital Accreditation Essentials with Tracers and Data Analysis

April 12-14, 2023

Faculty

Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE	Edward Browne, MS, FASHE, CHFM, CHC, CHPA, LFACHE	Robert Kepshire, MBA, MA, MS, RN, CENP
Consultant Joint Commission Resources	IE Consultant Joint Commission Resources	Consultant Joint Commission Resources

All times are Central time zone.

Wednesday, April 12, 2023

8:00 – 8:15 a.m.	**Welcome and Introductions**
8:15 – 10:00 a.m.	**Accreditation Process Updates** • Survey Activity Guide • SAFER® Dashboard Speaker – Robert Kepshire, MBA, MA, MS, RN, CENP
10:00 – 10:15 a.m.	**BREAK**
10:15 – 11:45 a.m.	**Leadership, Performance Improvement** • Frequently Cited Topics • Chapter Updates Speaker – Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE
11:45 – 12:30 p.m.	**LUNCH**
12:30 – 1:45 p.m.	**Case Study #1** Focus on the following chapters: • Medical Staff • Nursing • Human Resources Speaker – Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE
1:45 – 2:00 p.m.	**BREAK**

2:00 – 3:15 p.m.	**Case Study #2** **Focus on the following topics in Provision of Care and Medication Management:** • Maternal Safety • Medication Orders (Titration, Therapeutic Duplication, Block Charting) • Resuscitation Speaker – Robert Kepshire, MBA, MA, MS, RN, CENP
3:15 – 3:30 p.m.	**BREAK**
3:30 – 4:00 p.m.	**Frequently Cited Topics in:** • Record of Care • Information Management • Rights and Responsibilities Speaker – Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE
4:00 – 4:15 p.m.	**Questions & Answers**
4:15 p.m.	**ADJOURN**

Thursday, April 13, 2023

8:00 – 8:15 a.m.	**Announcements and Reminders**
8:15 – 9:45 a.m.	**Environment of Care, Life Safety, & Emergency Management** • Frequently Cited and Hot Topics • Workplace Violence • Life Safety and Business Occupancy (EC.05.01.01) • Water Management • Emergency Management • Suicide Risk Reduction Speaker – Edward Browne, MS, FASHE, CHFM, CHC, CHPA, LFACHE
9:45 – 10:00 a.m.	**BREAK**
10:00 – 11:30 a.m.	**Environment of Care, Life Safety, & Emergency Management** *(continued)* • Frequently Cited and Hot Topics • Workplace Violence • Life Safety and Business Occupancy (EC.05.01.01) • Water Management • Emergency Management • Suicide Risk Reduction Speaker – Edward Browne, MS, FASHE, CHFM, CHC, CHPA, LFACHE

Time	Session
11:30 – 11:45 a.m.	**A Perspective on EC and LS Findings That Clinicians Can Impact** Speaker – Robert Kepshire, MBA, MA, MS, RN, CENP
11:45 – 12:30 p.m.	LUNCH
12:30 – 1:30 p.m.	**National Patient Safety Goals and Universal Protocol** • Medication Safety • Suicide Risk Reduction • Universal Protocol for Prevention of Wrong Patient, Wrong Site, and Wrong Procedure Speaker – Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE
1:30 – 1:45 p.m.	BREAK
1:45 – 2:45 p.m.	**Infection Control** • Frequently Cited and Hot Topics • Instrument and Endoscope Processing Speaker – Robert Kepshire, MBA, MA, MS, RN, CENP
2:45 – 3:00 p.m.	BREAK
3:00 – 3:30 p.m.	**Frequently Cited Topics In:** • Transplant Safety • Waived Testing Speaker – Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE
3:30 – 4:00 p.m.	**Continuous Readiness** Speakers – Robert Kepshire, MBA, MA, MS, RN, CENP & Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE
4:00 – 4:15 p.m.	Questions & Answers
4:15 p.m.	ADJOURN

Friday, April 14, 2023

Time	Session
7:30 – 8:00 a.m.	Registration & Breakfast
8:00 – 8:15 a.m.	**Welcome, Introduction, Opening Remarks, Review of Program Content** This session will demonstrate how to conduct tracers in your organization. You will also participate in case study discussion and learn about program-specific tracers. Faculty: Greg Taylor, MD, MSHA, CJCP, FAAPL, FACPE Robert Kepshire, MBA, MA, MS, RN, CENP

8:15 – 9:15 a.m.	**Tracer Methodology**
	• Connection with the Accreditation Process
	• Individual/Patient Tracers
	• System Tracers
	• Focused Evaluation Tracers (Program Specific)

This session reviews application of tracer methodology and how it supports an organizational strategy for quality and safety.

9:15 – 10:00 a.m.	**Tracer Implementation**

This session focus on the technical aspects of conducting tracers in both clinical and non-clinical settings using the similar methodology for evaluating compliance or as part of an investigation of a close call/real event.

10:00 – 10:15 a.m.	**BREAK**

10:15 – 10:45 a.m.	**Tracer Simulation**

This session gives the attendees the opportunity to test their tracer methodology knowledge. Guided participation and feedback will enhance attendees experience and knowledge with implementing their tracer tools.

10:45 – 11:45 a.m.	**System and Individual Tracers**
	• High-Level Disinfection & Sterilization
	• Suicide Prevention
	• Diabetes
	• Patient Rights

This session implements tracer methodology to assessing compliance to these potentially high-risk areas. Also during this session there will be a discussion on strategies for tracing through the continuum of care and its application for maximizing the methodology for other organizational needs.

11:45 – 12:30 p.m.	**LUNCH**

12:30 – 1:00 p.m.	**System and Individual Tracers** (Continuation from the morning)
	• High-Level Disinfection & Sterilization
	• Suicide Prevention
	• Diabetes
	• Patient Rights

1:00 – 2:00 p.m.	**Using and Understanding the Data (part 1)**
	• Application of SAFER Matrix
	• Data Analysis to Prioritize Risk

This session provides an understanding of how data can be acquired and utilized to assist organizations on their journey to high reliability.

2:00 – 2:15 p.m.	**BREAK**

2:15 – 2:45 p.m.	**Using and Understanding the Data (part 2)** • Application of SAFER Matrix • Data Analysis to Prioritize Risk This session provides an understanding of how data can be acquired and utilized to assist organizations on their journey to high reliability.
2:45 – 3:30 p.m.	**Putting Together a Tracer Program for Your Organization** • Staff Orientation, Training, Coaching & Mentoring • Scheduling • Reporting Out/Governance Structure Part of this session is assisting the attendees to get leadership buy-in or support for implementing an organizational-wide tracer program.
3:30 – 4:00 p.m.	**Wrap Up and Final Questions**
4:00 p.m.	**ADJOURN**

PROGRAM OBJECTIVES:

At the conclusion of this program participants will be able to:

1. Discuss the accreditation process, including ways to identify and manage risk points.

2. Outline chapter highlights, frequently cited standards and related compliance strategies

3. Identify National Patient Safety Goals®: compliance trends and requirement tips

4. Summarize current compliance information and best practices for reducing the risk of infection in your health care organization

5. Identify types of tracers which assist in detecting gaps or potential risk points that could affect the safety and quality of patients' care; implement tracers to evaluate high-risk, problem-prone areas through focused evaluations; and evaluate how tracer data can be used to determine the effectiveness of process design in the delivery of safe, quality care